

- Spring Meeting Registration
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OHSLA VOICE

MESSAGE FROM THE PRESIDENT Sarah Murphy



Mark your calendars for OHSLA's Spring Meeting, to be held April 7, 2005 at Mount Carmel West Hospital, in Columbus! Paul Bracke, Head of Systems & Networking at the Arizona Health Sciences Library, University of Arizona, will be teaching his course

"Wireless at the Medical Library," which is approved for 4 MLA CE credits. The program will begin at 9:30 a.m. and conclude at 3:15 p.m. An optional tour of the new library at Mount Carmel West will be available after the meeting. Much thanks to Barbarie Hill, our President-Elect, for putting this program together and Rebecca Ayers, Director of the Mount Carmel Health Sciences Library, for hosting us.

The Executive Committee has met twice since the fall meeting, first on October 26, 2004 and most recently via conference call on January 10, 2005. While we were able to address the majority of our business at the October meeting, we had a few loose ends to tie up for the Spring Meeting. The conference call enabled us to complete our business and saved committee members time and the hassle of having to deal with unpredictable winter weather. Our next meeting will be held in late May/early June. We will be planning the program for the fall meeting, so if you have any ideas for program topics, please let us know!

I'd like to thank everyone who served on the 2004/2005 Executive Committee for their counsel and assistance over the past year, including Barbarie Hill, President Elect; Linda DeMuro, Past President; Stacy Gall, Treasurer; Carol Powell, Secretary; Wendy Hess, RAC Representative; Susan Wehmeyer, Webmaster; Ximena Chrisagis, Chair, Communications Committee; Sandy Wicker, Archivist; and Brian Hickam, OCLIS Representative.

I look forward to seeing you on April 7, 2005!

SHOW YOUR SUPPORT
 FOR OHSLA.
 DON'T FORGET TO VOTE!!
 (ballot enclosed)

Latest Innovations at Ohio State's John A. Prior Health Sciences Library

by *Joan Giglierano,*
Knowledge Management Librarian and
Carol Powell, Instruction Librarian

The ASK Desk

To provide assistance, service and knowledge at a single, accessible location, The Ohio State University Health Sciences Center's John A. Prior Health Sciences Library and Center for Knowledge Management (CKM) created the new ASK Desk. Located on the first floor of the library, the ASK Desk combines circulation services, reference, and front-line support for laptops, PDAs, and pagers.

Cross-functional teams of CKM and library staff planned ASK Desk operations over about 15 months, resulting in a relatively smooth transition when it opened for business on January 3, 2005.

Library and CKM employees staff the ASK Desk from 7:30 a.m. to 4:30 p.m., Monday through Friday. During evening, weekend and holiday hours, circulation staff members serve users. Forms on the library and CKM web sites

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OHSLA Fall Meeting Summary

by Barbarie Hill, President Elect/Program Chair

Thirty-five attendees enjoyed a stimulating program at the Fall 2004 OHSLA Meeting held on September 15 at the Shisler Center in Wooster.

Eric Schnell's morning presentation on the DocMD pilot project stimulated interest in the possibilities DocMD provided for streamlining document delivery work flow and increasing productivity. However, our hopes were dashed when Eric described the dependence of the DocMD software on Ariel, which is now owned by Infotrieve. Infotrieve has made current versions of Ariel incompatible with earlier versions. Thus, DocMD is no longer viable.

The afternoon panel discussion on Open Access generated some lively interest as well. Our panelists presented the issue from the points of view of the library director (Tom Atwood, NEOUCOM), public services (Marlene Porter, Medical College of Ohio), and technical services (Lynda Hartel, Ohio State).

Twenty-six evaluations of the meeting were submitted. The evaluations rated the two

programs in five areas, gathered demographic data on the registrants, and solicited ideas for future meeting topics. The type of employment for those submitting evaluations was evenly divided between academic and hospital libraries. Geographically, the largest number of attendees was evenly divided between northeast and central Ohio with a smaller number from southwest Ohio and one or two representatives each from southeast and northwest Ohio. Both the morning and the afternoon presentations were rated very good or excellent by almost 90% of the people attending.

Future meeting topics, in the order of interest, were wireless technology, managing access to electronic journal collections, designing online learning, SurveyMonkey web software, electronic document delivery, PubMed's LinkOut, library services to hospital administrators, teaching adults/adult learning styles, multi-generational work force, Patriot Act, NLM databases, licensing, computer security and permissions management, and *The Visible Librarian* (marketing and advocacy).

"Picture" Your Library on OHSLANet and in OHSLA Voice!!!

Webmaster Susan Wehmeyer would like to rotate photos and information about various Ohio health sciences libraries on the OHSLA web site. If you would like to see your library featured, please contact Susan (susan.wehmeyer@wright.edu or 937-775-3565).

At the Executive Committee's request, I have been calling for newsletter feature articles from our members on anything related to health sciences libraries. A feature might consist of a report on a conference you attended or a professional publication you have read, an overview of new or unique services your library is offering, a report on a renovation, etc. The possibilities are endless!! This issue includes a feature OSU submitted. I hope many of you will consider submitting your own feature for future issues of our newsletter. The guidelines are: 1) Articles should be between 250-400 words (MS Word or ASCII text submission via e-mail preferred); 2) Photos are acceptable—but not required (.JPG format only, please), and they will be published **if** space permits; and 3) Articles may be submitted to any OHSLA Communications Committee member: Ximena Chrisagis (ximena.chrisagis@wright.edu), Cheryl Ewing (ewing@oak.cats.ohiou.edu), Joan Giglierano (giglierano.1@osu.edu), or Marilyn Roe (mroe@medcentral.org). X.C., Editor

News from OCLIS by Brian Hickam, OCLIS Representative

Highlights from the February 8 OCLIS meeting included:

- ⇒ State Librarian Jo Budler presented "**The Library of the Future**", her vision of the State Library for the coming years. Basically, Jo wants to strengthen outreach to all of Ohio's diverse user populations using the existing libraries and library networks by improving communications and collaborations. OCLIS's new domain address is <http://www.oclis.org>.
- ⇒ Law libraries around the country are promoting an action alert entitled "**Stop GPO's Abrupt Plan to Eliminate Print Distribution of Important Government Information to Our Nation's Federal Depository Libraries**" (available at <http://www.ll.georgetown.edu/aallwash>).

are available at all times for non-urgent service requests.

How Do I?, a database available at <http://library.med.ohio-state.edu/2769.cfm>, helps users find answers to frequently asked questions. An expanded internal version, Just ASK, provides additional information for staff.

Prior Information Technology staff created new tools for gathering data to evaluate the ASK Desk's services. Staff members click broad categories on the web-based ASK Desk Counter each time they answer a question. Staff can share their observations, suggestions and comments in the ASK Desk Blog; this information will help determine future enhancements.

Adjacent to the ASK Desk are several "Do IT Yourself" workstations offering personal productivity and multimedia software, plus scanners and syncing stations for PDAs.

User reactions to the ASK Desk have been very positive, and staff members find working in the expanded environment to be energizing. The next step will be further cross-training the staff so everyone will be able to help with the most frequently requested functions.

Computer Lab

The Prior Library's Computer Lab was completely reno-

vated during the Summer of 2004, and reopened for business on October 4.

Changes include:

- An increase from 56 Windows and Macintosh workstations to 85 Windows PCs;
- New furniture and new workstations with LCD monitors;
- Local support for printing services and all hardware and software issues.

The lab has a full-time manager and student employees who provide one-on-one assistance to customers. It accommodates both education sessions and testing for the College of Medicine, and is available as an open lab when not in use for either of these purposes.

The next time you visit Columbus, please visit the Prior Health Sciences Library and we'll be glad to give you a tour of these two new facilities. Contact [Joan Giglierano](mailto:gigliero.1@osu.edu) (gigliero.1@osu.edu) or [Carol Powell](mailto:powell.225@osu.edu) (powell.225@osu.edu).

News from around the state

Josephine Yeoh has retired as Library Director of Riverside Methodist Hospital in Columbus after 30 years of service. **Susi Frederick Miller** is the new Library Director. **Anne Reilly Wilson** is the new Cataloging & Acquisitions Librarian.

Brenda Baldwin is the new medical librarian at the Parker Medical Library of Grady Memorial Hospital in Delaware. Brenda is a recent graduate of the Kent State University School of Library and Information Science. Prior to joining Grady Memorial Hospital, Brenda was a volunteer at Mount Carmel St. Ann's Health Sciences Library in Westerville, OH, where she also did her student practicum.

Joan Giglierano is the new Knowledge Management Librarian at the John A. Prior Health Sciences Library, The Ohio State University. Joan began in September, and she has worked previously at OCLC and Southern Illinois University School of Medicine. **Fern Cheek** was appointed Research Librarian in January. Fern was previously employed at Mt. Carmel Health Sciences Library in Columbus and Henry Ford Hospital in Detroit, Michigan. **Sharon Deevey** became the Circuit Librarian in November. Sharon was formerly the librarian at the Columbus AIDS Task Force.

Eric Schnell, Head of Information Technology at the Prior

Health Sciences Library will be profiled in March in *Library Journal* as one of the "Movers & Shakers" of 2005. Movers & Shakers are "up-and-coming people from across the United States and Canada who are innovative, creative, and making a difference". Eric's research into electronic information delivery systems culminated in a working prototype called DocMD (Document Mediated Delivery), a centralized electronic document delivery service built on open source software for libraries that cannot support such a service due to a lack of human and financial resources and/or technical limitations.

Solomon Waderie, formerly Library Associate at the Fordham Health Sciences Library, Wright State University, Dayton, was appointed Evening Information Delivery Services Coordinator for the WSU Libraries on November 1. Solomon participated in the Ohio Library Support Staff Institute, and he has worked at Wright State University since 1983. **Jesse Smith** is the new Library Associate; he works hours at both the circulation and reference desks. Before coming to Fordham, Jesse was the evening supervisor at the Clark State University Library. **Arthur Siefert** is the new Senior Library Technical Assistant (Stack Maintenance). He previously worked at the Sinclair Community College Library in Dayton.

This is the LAST *PRINT* ISSUE of the *OHSLA Voice*.

Subsequent issues will be published *electronically* on the OHSLA web site.

This change was supported by the respondents of December's Communications Committee Survey. This new procedure will make the publication process more timely and cost-effective. A print copy will continue to be provided for the OHSLA Archives.

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**OHSLA Spring Meeting
MLA CE Course:
Wireless at the Medical Library
Thursday, April 7, 2005**

The OHSLA Spring CE Meeting will be held on Thursday, April 7, 2005 at the Mount Carmel School of Nursing Education and Learning Center in Columbus.

Paul Bracke, Head of Networking and Systems at the Arizona Health Sciences Library (University of Arizona), will provide an introduction to wireless technologies for libraries, a framework for planning for their implementation, and service potentials of wireless. Optional tours of the new Mt. Carmel Health Sciences Library will be available after the CE course.

The **cost is \$45** for current members (including a continental breakfast, meeting registration, and lunch). **Parking is \$3**. Where else can you get **4 MLA CE units for less than \$50?!!**

Register today. The deadline is March 28th, and the registration form is included in this newsletter. Don't miss your chance to get up to speed on this hot topic. Directions and hotel information are on the OHSLA website (<http://www.ohslanet.org>), and the schedule for the day is provided on the registration form.